

QUALITY POLICY

Kinetico Spain, S.L.U., a company dedicated to the marketing of water treatment equipment and household appliances and non-regulated training related to the technology of the equipment marketed, considers quality to be an essential value and is committed to continuous improvement to ensure the trust and satisfaction of its customers.

The management of Kinetico Spain, S.L.U. expresses the following commitments to quality:

- Ensure that our products comply with the legal and regulatory requirements that apply to them in each case, with customer specifications, and offer these products with a good quality/price ratio.
- Promote a culture of quality among all suppliers and staff and ensure that this is perceived by customers.
- Strengthen management's commitment to the quality system and motivate staff to participate in it, as well as maintaining an appropriate working environment.
- Offer customer service that exceeds their expectations, both in terms of enquiries and technical support, training, delivery times, etc.
- Keep all system documentation up to date.
- Prevent potential failures to increase the profitability, productivity and efficiency of the company's procedures, as well as the quality of the products sold.

This QUALITY POLICY has been communicated to all staff, with the aim of integrating it into their daily work and serving as motivation for improvement in the performance of their tasks.

The QUALITY POLICY is reviewed periodically to ensure its continued suitability.



Josep Dinarès Roca

L'Ametlla del Vallès, a 22 de mayo de 2025